# PRIVACY POLICY V.2 updated on April 08th, 2021

The purpose of this Privacy Policy is to give you an overview of how your personal data is managed by NEXT MOTION and to inform you about the measures we have taken and the policy we have put in place to ensure the highest possible level of privacy and protection of your personal data.

It is intended to inform you about the processing and management of any personal data you accepted to provide us with, the reasons why we collect it and how we ensure its security.

Beforehand, we would like to inform you that this Privacy Policy has been written in accordance with the applicable law. In order to provide you the highest level of transparency and the best possible protection, we have stipulated provisions that are fully compatible with the requirements of the General Data Protection Regulation ("GDPR") n°2016-679 of 27th April 2016 which came into effect on 25th May 2018.

#### 1. General Overview

As a reminder, the company NEXT MOTION ("We", "Us" or "the Company") is a "société par action simplifiée" organized under French law with a capital of 6 363 euros, with a head office located at 56 avenue Sainte-Marie, 94160 Saint-Mandé, France, registered with the Créteil Trade and Companies Register Office under the number RCS 817 441 132. Terms beginning with a capital letter are defined in the Legal Terms of Use attached with this Privacy Policy.

As a reminder, the Company offers:

- in the context of a relationship between a Practitioner and his/her Patient, to facilitate the management of the Patient's file, to allow a greater transparency of care and to encourage exchanges between the Practitioner and his/her Patient:
- to give to the Patient the possibility to rate the Practitioner (noticeable through the Service);
- subject to the explicit consent of the Patient, to make it possible for the Practitioner to use "before/after" photographs and videos of the Patient to describe to potential Patients the kind of acts that may be offered, as well as to show them potential results deriving from such acts;
- subject to the explicit consent of the Patient, the possibility of Us to use "before/after" photographs and videos of the Patient to show to potential Practitioners the value and interest of the Service that We offer.

Within the framework of the Service offered, the Company is the "data controller" (within the meaning of the "General Data Protection Regulation" or "GDPR" n°2016-679 of 27th April 2016) of any personal data that have been provided during your sign up to the Service or during the management of your Personal Space.

However, Practitioners are data controllers of personal data that Patients communicate them as part of the use of the Service. The Company undertakes not to take cognizance of this data in any way, except in case of absolute necessity (particularly as far as health data is concerned).

As far as this latter data is concerned and, in this situation, the Company is "subcontractor" of Practitioners under the GDPR wording.

## 2. Scope of this Privacy Policy

This Privacy Policy applies to:

- information that We collect from Users (Patients or Practitioners), and from persons who would transmit Us personal data through the Website without becoming Users;
- whether We would be data controller or data processor under the GDPR wording.

### 3. Categories of collected data and purposes of processing

## 3.1. Data that the Company collects as a controller

In order to provide you the best possible Service, We will ask you for some personal data.

Personal data that We collect are for example:

- your identity and your contact details: name, surname, gender, birthday, address, phone number, e-mail address;
- if you are a Practitioner, elements related to your professional life: name of your working place, social security number, etc.;
- if so, payment details;
- computer logs of connection to the Website or the Application (IP address, date and time of connection, etc.).

The purposes of Personal data that you choose to communicate to Us are for:

- the creation and the management of Personal Spaces, as well as the management of Users identification to access the Personal Spaces, and the use of these Spaces by Users in a way conform to their needs:
- the creation of a secure access to Personal Spaces;
- the downloading of the Application for Users who would like to access to the Service in this way;
- the management, the processing and the follow-up of potential requests from Users or other persons to the Company, and in general of exchanges between the Company and Users and other people;
- the elaboration and production of assessments, analysis, reporting and statistics, in particular in order to develop new features for the Service;
- prospection for the Service or other services;
- compliance with legal obligations deriving in particular from the activities of the Company and the providing of the Service.

The processing of your data is thus necessary for the performance of the contract to which you are party, and sometimes for compliance with legal obligations. Moreover, when you choose to disclose your personal data, whether by filling it on our *ad hoc* forms, by ticking the boxes, or by selecting the radio buttons that are offered to you, you expressly indicate that you consent to the collection and use of this information in accordance with applicable legal rules and with this Privacy Policy.

#### 3.2. Data that the Company collects as a processor on behalf of the Practitioners

In order to process it, Practitioners may request Patients to provide them with personal data about themselves. The Company undertakes not to take cognizance of this data beyond our role of processor under the GDPR wording.

Personal data that Practitioners may collect through the Application or the Website include in particular:

- health data of Patients: existence of allergies or autoimmune diseases, medical treatments ongoing, medical history, treatment plan and treatment of the Patient by the Practitioner, videos and photographs taken before and after aesthetic or medical procedures performed through the NEXT MOTION machine, etc;
- identity data of Practitioners' collaborators;
- messages and chats exchanged between Practitioner and his/her Patients.

Personal data that Patients accept to communicate to Practitioners are meant to enable Users to make benefit of it and use of the Service, including:

- the care provided by the Practitioner to the Patient;
- the management of the Patient's file by the Practitioner (follow-up of appointments, history of the Practitioner's relationship with his/her Patients, etc.);
- the exchange of messages / chats between the Practitioner and his/her Patients;
- the transmission of content and information of any kind between Users (treatment plan, etc.);
- the production and development of studies, analysis, reporting and statistics;
- compliance with the legal obligations of the Practitioner (editing forms to collect the Patient's consent, retaining the medical file for the period prescribed by law, etc.).

The processing of Patient data is therefore necessary for the performance of the contract between the Patient and the Practitioner, and sometimes to comply with legal obligations. It operates under its strict and sole accountability, the Company acting as a subcontractor when processing this data.

In any case, when you choose to provide your personal data, whether by filling it on our *ad hoc* forms, by ticking the boxes, or by selecting the radio buttons that are offered to you, you expressly indicate that you consent to the collecting and use of this information by the Practitioner, including your health data, in accordance with applicable legal rules and with this Privacy Policy.

## 3.3. "Before/after" photographs

The data that the Company collects as a subcontractor also includes the Patient's "before/after" videos and photographs used in the Patient's follow-up file, hereafter referred to as "Images".

These Images can demonstrate the reality of an act, the way a potential Patient may benefit from certain acts, or the way a Practitioner may benefit from the use of Our Service.

For these reasons, it seemed useful for Us to provide two additional purposes for our data processing, both based on the explicit consent of the Patient.

Thus, subject to this explicit consent of the Patient (expressed on our *ad hoc* forms, by ticking the boxes, or by selecting the radio buttons which are proposed for this purpose), the Patient may decide to authorize:

- the Practitioner to use the Images to explain to potential Patients the type of acts that he/she offers, as well as to demonstrate them the potential results of such acts;
- the Company to use the "before/after" Images of the Patient to demonstrate to potential Practitioners that they may benefit from the use of Our Service.

The Patient may decide to withdraw his/her consent at any time.

## 4. Information during the collect

When collecting personal data on Our Service, we will inform you of mandatory data using an asterisk (\*). All other data, i.e. not bearing an asterisk (\*) is purely optional.

We will inform you about the potential consequences if you do not provide such required data.

# 5. Recipients of this information

The personal data provided may be viewed by our employees, any subsidiaries of the Company, any auditors, or any sub-contractors (hosting company, etc.), strictly in accordance with the purposes described in Article 3 above, with non-disclosure agreements, and on a strict 'need-to-know' basis.

In addition, you are informed that some information about you may be transmitted to different stakeholders in order to guarantee that you get the best possible Service: thus, the Practitioners may transmit to their collaborators the data relating to their Patients.

Lastly, you are informed that, for the aforementioned purposes, some of your data may be transferred to providers, partners or recipients (including Practitioner Users) established outside the European Union. When the countries of destination of your data do not provide a level of protection of personal data considered adequate by the European Commission, these data flows are framed by the conclusion with these service providers, partners and recipients of contractual clauses in accordance with standard contractual clauses drawn up by the European Commission concerning the protection of personal data.

## 6. Data retention period

As part of the services We offer, We are required to store content that Users publish on the Service, whether as Patients or as Practitioners.

As French law requires Us to do so, We will store the identification data of the persons publishing such content (IP address, date and time of connection, pages viewed etc.) - which are Personal data - for a period of one year.

Furthermore, other data must be retained according to a legal obligation for a period prescribed by law; this is in particular the case for data establishing evidence of a right or contract, and health data contained in medical files (for example, at the date this Privacy Policy is written, health data must be retained for 10 years in private medical practices and 20 years in public or private health institutions). If this data is retained by the Company for the periods indicated herein, this will be due to the Company's processor activity and on behalf of the Practitioner as controller.

Except for those legal requirements, your personal information will not be stored beyond the period strictly necessary, i.e. for the whole period of use of Our Service *via* your Personal Space up to two years after its closure.

At the end of those timeframes and following the effective closure of your Personal Space, your data will be irremediably anonymised. It will then be used exclusively for statistical purposes (analysis of the frequency of use of the Service's features, etc.).

As regards the data of deceased persons, subject to the Company being informed, this data will be permanently anonymised, unless the Company is given any other specific instruction, and unless data for which the law has prescribed a specific data retention period (at the date this Privacy Policy is written, for example 10 years after death for health data). In the latter case, if this data is stored by the Company for the periods indicated herein, this will be due to the Company's processor activity on behalf of the Practitioner as controller.

Lastly, the Images used for the specific purposes set forth in Article 3.3 will be stored for this purpose only for two years (this period does not take into account the use of Images as health data, retained with other health data for the same period).

## 7. Security and privacy

We have taken all appropriate organisational and technical measures as well as all necessary precautions to preserve the security of the information described above, in particular from accidental loss, distortion, alteration and unauthorised access, use, modification and disclosure. We will ensure the integrity and availability of the data We are required to process at all times.

To do this, We use carefully selected specialised technical service providers to ensure, in relation to data processing, the security, protection, preservation and recovery of the data entrusted to Us.

Thus, a set of strict, appropriate technical procedures allow Us to:

- ensure restricted access to data through access control and strict authentication processes;
- prevent cases of data piracy;
- implement an effective encryption of the data;
- guarantee the physical security of the information processed.

Above all, information and all personal data are stored on secure servers: for example, We use a hosting company, AWS, which is approved by the Minister of Health after agreement of the National French Data Protection Authority (CNIL) and of the accreditation committee of hosting companies for health data hosting.

On the contractual level, the appropriate contractual clauses that bind Us to those providers have been written in order to comply with the legal principles governing the hosting of personal data. Regarding this, data processing and the hosting of data takes place within the European Union.

# 8. Modalities and exercises of rights

In accordance with articles n°15 and following of the GDPR, you have a right of access, rectification and erasure of your personal data.

As far as personal data that We process as a data controller are concerned, you also have a right to the portability of your data and a right to limit processing, as well as the right to be forgotten.

You may also object to the processing of your data relating to your particular situation. Specifically, you may object at any time to the processing of your data for prospection purposes.

You can exercise your rights by sending Us a letter, or an e-mail if possible, to the following contact details: contact@nextmotion.net, specifying in the subject of the letter or e-mail "personal data".

As required by regulation, We will then request a proof of identity from you in order to ensure the identity of the data holder at the origin of the request.

In accordance with the provisions of Article 21 of the GDPR, you may also refuse, free of charge and without any reason, that We use your data for marketing purposes. Just contact us at the e-mail address above.

In any case, We will do our best to answer your queries regarding the processing of your personal data. Despite this, if you are not satisfied with the replies provided, you

may, if you wish, make a complaint to a National Data Protection Authority, namely the CNIL in France, according to the terms stipulated on its website (https://www.cnil.fr).

In addition, We would also like to inform you that you are required to comply with the aforementioned GDPR. In particular, you must refrain from any collection, misuse and, in general, from any act likely to infringe privacy or personal reputation.

## 9. Amendment of this Privacy Policy

If We make substantial changes to the content of this Privacy Policy, those changes will be announced *via* a notice visibly displayed on the Service and/or sent to the email address you provided at the time of your registration (or which you have since updated, if applicable).

## 10. Use of login indicators ("cookies")

The User is informed that the Company uses cookies, trackers and other similar technologies (hereinafter "cookies") on the Website and the Application.

Cookies are text files, which are often encrypted, stored in your browser or in your terminal (computer, smartphone, tablet, etc.). They are created for a limited period when a user's browser loads a given website: the website sends information to the browser, which then creates a text file. Whenever the user goes back to the same website, the browser retrieves the file and sends it to the website's server.

The information stored by cookies includes the pages visited, the type of browser you use, your IP address and any information you have entered on a website to save you from entering it again.

For more information about cookies, please consult the CNIL's (the French Data Protection Agency) information page: <a href="http://www.cnil.fr/vos-droits/vos-traces/les-cookies/">http://www.cnil.fr/vos-droits/vos-traces/les-cookies/</a>.

To adapt the Services offered by the website and the mobile Application to Users' requests, the Company uses different cookies:

#### Technical and functional cookies

These cookies ensure that the website is properly functioning and facilitate technical optimization. They are meant to:

- secure your connection, ensuring your identification on your personal account when and where appropriate;
- store your preferences and/or the display settings used;
- display a banner, when you first visit the website, informing you of the presence of cookies and giving you the option to accept or reject them.

## Audience measurement and web analytics cookies

These cookies allow us to measure the use of the Company Service and thus to establish anonymous attendance/visit statistics and information such as the number of web pages viewed or the visitor's activity on the website (most often viewed pages and sections, offers consulted, browsing habits etc.).

#### Advertising cookies

We may share information that We get through cookies with third party websites in order to measure web traffic or analyze traffic generated by an online advertising campaign.

You can set your browser software to notify you of the presence of cookies and to give you the option of accepting or rejecting them. You can accept or reject cookies on a case-by-case basis or reject them once for all websites. Rejecting all at once is likely to modify your access to the services of any website requiring the use of cookies.

The setting of cookies is different for each browser and is generally described in the help menus.

The help menu in your browser will inform you of how to set or change your preferences regarding cookies:

- For Internet Explorer™: <a href="https://support.microsoft.com/en-us/help/260971/description-of-cookies">https://support.microsoft.com/en-us/help/260971/description-of-cookies</a>
- For Safari™: http://support.apple.com/kb/ht1677
- For Chrome™: https://support.google.com/chrome/answer/95647?hl=en&hlrm=en
- For Firefox™: <a href="https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences">https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences</a>
- For Opera™: http://help.opera.com/Windows/10.20/en/cookies.html

If you use a mobile device, the appropriate links are the following:

- For Safari™: https://support.apple.com/en-gb/HT201265
- For Chrome™: https://support.google.com/accounts/answer/61416?hl=en&ref\_topic=2373959
- For Firefox™: <a href="https://support.mozilla.org/t5/Cookies/Enable-or-disable-cookies-on-Firefox-for-Android/ta-p/28532">https://support.mozilla.org/t5/Cookies/Enable-or-disable-cookies-on-Firefox-for-Android/ta-p/28532</a>
- For Windows Phone™: <a href="https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies">https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies</a>

You can also consult the guide created by the CNIL, available at the following address: https://www.cnil.fr/fr/cookies-les-outils-pour-les-maitriser.